



## Göbel & Partner Group Privacy Notice

### INTRODUCTION AND DEFINITIONS

The G&P Group (the "**Group**", "**we**", "**our**" and "**us**") is committed to protecting and respecting your privacy.

This Privacy Notice sets out the bases on which any personal data, which we collect about you, that you provide to us or that we have received from a third party source, will be processed by us.

References in this Notice to "**data protection law**" mean (as applicable) the General Data Protection Regulation (Regulation (EU) 2016/679), and all related data protection legislation having effect in the United Kingdom from time to time.

### OUR DETAILS

The data controllers with conduct of your personal information are:

- (a) G&P Group Holdings Limited of Suite 415 Fort Dunlop, Fort Parkway, Birmingham, England, B24 9FD;
- (b) Gobel & Partner Limited of Suite 415 Fort Dunlop, Fort Parkway, Birmingham, England, B24 9FD; and

### HOW WE USE YOUR INFORMATION

The following sections explain what information we hold about you, why we are processing that information, the legal bases for the processing, the duration for which we keep your information and (if applicable) who your information will be shared with and where those recipients are based.

#### **Which information do we process and for what purpose?**

We process the following information from you:

**Information you give us.** This is information about you that you give us by filling in forms on our websites, emailing us, writing to us or speaking to us or our representatives by phone or in person. The information you give us may include your name, job title, address, email address, phone number and, in certain circumstances, banking information.

We process information you give to us for the following purposes:

- (a) where you are a customer of ours (or an employee or representative of a customer of ours), to supply you (or your organisation) with the goods or services you have purchased from us. This includes us taking pre-contractual steps such as providing you with a costs quotation or negotiating the terms of the contract between us;
- (b) where you are a customer of ours (or an employee or representative of a customer of ours), to manage your (or your organisation's) account with us, including the issuing of requests for payment;
- (c) where you are a supplier or contractor of ours (or an employee or representative of a supplier/contractor of ours), to request and obtain goods and/or services we have purchased from you (or your organisation), including taking pre-contractual steps such as obtaining a fee quote from you or negotiating the contract between us;
- (d) where you are a supplier or contractor of ours (or an employee or representative of a supplier/contractor of ours), to manage our account with you (or your organisation), including making payment for invoices;



- (e) to send you marketing communications about our products and services which we think will be of interest to you, to invite you to events we are hosting or attending, or to keep you up to date about news and information about the Group; and
- (f) to respond to your enquiry or to follow up our own enquiries with you.

**Information we collect about you.** Like most other website operators, we collect information of the sort that web browsers and servers typically make available. This includes technical information, such as your IP address and your login information and information about your visit, such as records of how you navigate the pages on our site and how you interact with the pages.

We process this information to ensure that content from our website is presented in the most effective manner for you and for your device and to analyse and improve the functionality of our site.

For more information on how we use cookies, please refer to the *COOKIES* section below.

**Information obtained from or provided by third parties.** This will usually be the case where your employer or principal supplies us with your information. If you are a sole trader or a partner in a legal partnership then we may receive information about you from your employees or fellow partners. The information we receive about you will typically include your name, contact details, job title and, in certain situations, bank details.

On occasion we may receive information about you from an affiliate. This is typically the case where you have consented to them passing on your information to us in order for us to send you marketing communications. That information will typically comprise your name, email address and a record of your marketing consent. We only obtain information in this way from trusted third parties who have obtained your consent strictly in accordance with data protection law.

#### **What are the grounds for processing your information?**

We are processing your data on the following lawful grounds:

- (a) if you are a customer or supplier of ours, because the processing is necessary for the performance of the contract between you and us, including the taking of pre-contractual steps;
- (b) if you are an employee or representative of a customer or supplier of ours, because we have a legitimate interest in processing your information in order to perform the contract between us and your employer or principal, including taking pre-contractual steps at their request. In accordance with data protection law, we have carefully weighed your interests and fundamental rights and freedoms against our interest to process your information in this way and are satisfied that we are justified in doing so;
- (c) in certain circumstances, the processing is necessary for us to comply with our legal or regulatory obligations;
- (d) in all other cases, the processing is necessary for achieving our legitimate interests of:
  - (i) maintaining accurate internal records of customers, suppliers, contractors, and their contacts, for administrative and commercial purposes. This includes where we keep a record of potential supplier details with a view to using their services or purchasing their products in the near future and where we keep a record of past tenders we have made; or
  - (ii) responding to your enquiry, whether submitted through our website, email, over the telephone, in person or otherwise; or
  - (iii) sending you marketing information about our products and services on the basis of the soft opt-in under the Privacy and Marketing Communications Regulations. You can unsubscribe from these communications at any time by following the instructions contained in the communication or by contacting us using the details in the *CONTACT* section below,



and in accordance with data protection law we have carefully weighed your interests and fundamental rights and freedoms against our interest to process your information and are satisfied that we are justified in processing your information for these purposes; and

- (e) we are otherwise processing your data on the basis of your consent. This will typically be the case where you have opted in to receiving marketing communications from us.

### **Duration and further processing**

We only keep your information for so long as it is reasonably necessary. When setting our data retention periods, we consider the amount, nature, and sensitivity of the information we hold, the potential risk of harm from unauthorised use or disclosure of the information and the purposes for which we process the information (including whether we can achieve those purposes by other means). We also take into account our other legal obligations to keep or securely dispose of personal information.

Generally speaking, we retain your information for the following periods of time:

- (a) where you (or your employer or the company you represent) and us are party to a contract, we keep your personal information for seven years from the date of termination of that contract;
- (b) where you (or your employer or the organisation you represent) makes an enquiry with us which does not result in us entering into a contract then we will securely destroy your personal information after a period of three months unless we expect to use that information to resume discussions and/or enter into a contract with you within the next three months; and
- (c) where we are processing your personal information for marketing purposes on the basis of your consent, we will seek to refresh that consent at least every two years. If you do not refresh your consent then we will cease processing your information for marketing purposes (except in order to add you to our marketing suppression list).

### **Who is your information shared with?**

Your personal information is not shared with anyone except where we are required to do so to comply with the law, to protect our rights, to improve and expand our products and services or to effectively operate our business. In order to achieve these purposes, we will share your data with the following recipients:

- (a) **Other companies within the Group**, as part of the management of our business, operating a central marketing database and pursuit or fulfilment of contracts. Occasionally the receiving Group company may be based outside of the EEA. Where this is the case, the transfer is governed, and your information is safeguarded, by a legally binding agreement on standard data protection clauses approved by the European Commission. The receiving Group company will also adhere to our Group-wide data protection policies and procedures which are compliant with current data protection law.
- (b) **Our outsourced IT service providers**, who may have access to your personal data on our IT systems as part of the service they provide to us. In certain circumstances our service providers may require access to unencrypted personal data, for example when we need to troubleshoot a technical issue. Our IT providers are subject to strict contractual obligations to treat your personal information with the utmost sensitivity, to keep it confidential and to comply with data protection law at all times.
- (c) **Professional advisers**, we may share personal data with our legal, financial and other professional advisers for the purpose of obtaining professional advice. Such transfers will be protected by professional confidentiality obligations owed by our advisers. Where applicable, details of our auditors can be found in our company accounts.



- (d) **Potential purchasers**, we may share personal data with potential purchasers of our business, subject to those persons entering into strict confidentiality obligations with us and being only to the extent permissible under data protection law.

To the best of our knowledge, understanding and belief, your information will not be transferred outside of the European Economic Area or to any country which is not approved by the European Commission. If this changes then we will let you know.

### **Automated decision making**

We do not make automated decisions about you based on your information. If this changes then we will let you know.

### **YOUR RIGHTS**

Under data protection law you have the following rights:

- (a) if we are processing your data on the basis of your consent then you have the right to withdraw that consent at any time. Consent can be withdrawn by notifying us using the details set out in the *CONTACT* section below. Consent to marketing communications can additionally be withdrawn by following the Unsubscribe link in the emails we send to you. Please note that:
  - (i) the lawfulness of our historic processing based on your consent will not be retrospectively affected by you withdrawing your consent; and
  - (ii) once you are added to our marketing suppression list, you may still continue to receive administrative emails from us as we are not sending these to you based on your consent;
- (b) the right to access a copy of your information which we hold. This is called a 'subject access request'. Additional details on how to exercise this right are set out in the *ACCESS TO INFORMATION* section, below;
- (c) the right to prevent us processing your information for direct marketing purposes. We will inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by leaving unchecked certain boxes on the forms we use to collect your data. You can also exercise the right at any time by contacting us using the details set out in the *CONTACT* section, below;
- (d) the right to object to decisions being made about you by automated means. We will inform you if your information is subject to automated processing;
- (e) the right to object to us processing your personal information in certain other situations;
- (f) the right, in certain circumstances, to have your information rectified, blocked, erased or destroyed if it is inaccurate;
- (g) the right, in certain circumstances, to claim compensation for damages caused by us breaching data protection law; and
- (h) the right, in certain circumstances, to request that we erase, rectify, cease processing and/or delete your information.

You also have the general right to complain to us (in the first instance) and to the Information Commissioner's Office (if you are not satisfied by our response) if you have any concerns about how we hold and process your information. Our contact details are set out in the *CONTACT* section, below. The Information Commissioner's Office website is [www.ico.org.uk](http://www.ico.org.uk).

For further information on your rights under data protection law and how to exercise them, you can contact Citizens Advice Bureau ([www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)) or the Information Commissioner's Office ([www.ico.org.uk](http://www.ico.org.uk)).



## **COOKIES**

Our website uses cookies to distinguish you from other users of our site. This helps us to provide you with a good experience when you browse our site and also allows us to improve our site.

Visitors to our site who do not wish to have cookies placed on their computers should set their browsers to refuse cookies before using our site. This will mean that some features of our site may not function properly without the aid of cookies.

## **ACCESS TO INFORMATION**

Under data protection law you can exercise your right of access by making a written request to receive copies of some of the information we hold on you. You must send us proof of your identity, or proof of authority if making the request on behalf of someone else, before we can supply the information to you. Requests should be sent to us using the contact details set out in the *CONTACT* section below.

You do not need to pay a fee to exercise this right unless you are requesting copies of documents you already possess, in which case we may charge our reasonable administrative costs. We are also allowed to charge you for our reasonable administrative costs in collating and providing you with details of the requested information which we hold about you if your request is clearly unfounded or excessive. In very limited circumstances, we are entitled to refuse to comply with your request if it is particularly onerous.

In certain circumstances, you are entitled to receive the information in a structured, commonly used and machine-readable form.

## **DATA SECURITY**

We will always store your digital information on secure servers. Unfortunately, however, the transmission of information via the internet is not completely secure. Although we will do our best to protect your information, we cannot guarantee the security of your information transmitted to our site or otherwise to our servers (such as by email). Any such transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

## **THIRD PARTY SITES**

Our site may, from time to time, contain links to and from third party websites. If you follow a link to any of these websites, please note that they should each have their own Privacy Notice. We do not accept any responsibility or liability for those Notices' content as they are outside of our control. Before submitting personal information to any third party site please review their Privacy Notice.

## **CHANGES TO OUR PRIVACY NOTICE**

This Notice was last updated on 14 August 2018. Future changes we may make to our Privacy Notice will be uploaded to our website and if the change is significant we will send you the updated Notice by email. Please check back frequently to see any updates or changes to our Privacy Notice.

## **CONTACT**

Questions, comments and requests regarding this Privacy Notice are welcomed and should be addressed by post to Data Protection Lead, G&P Group Holdings Limited, Suite 415 Fort Dunlop, Fort Parkway, Birmingham, B24 9FD or by email to [dataprotection@gpqm.com](mailto:dataprotection@gpqm.com), or if you would prefer to speak to us by phone, please call 01922 458 003.